



Drumchapel Housing

Co-operative Limited

Tenancy Sustainment Policy and Domestic Abuse Policy

Tenant Consultation

Location: Drumchapel Housing Co-operative

Date: 30th August 2023

Time: 10:30am – 11:30am

Attendees: Sarah Loen – Tenant
Christine Boyles – Tenant
Marisa McCarthy – Senior Housing Officer
Caroline Meiklejohn – Housing Officer

Discussion points:

Domestic Abuse Policy

- CB was pleased that a DA policy was being introduced having had previous experience of domestic abuse. SL also confirmed that she had experience with family members who have been subject to domestic abuse.
- SL and CB advised it was the policy was a good document to update tenants. Also, to remind tenants that we can assist and signpost should anyone experience domestic abuse.

Tenancy Sustainment Policy

- SL advised that the policy was excellent and staff do a really good job with the day-to-day work they do in-line with the policy.
- SL and CB agreed with the vulnerable groups detailed at 4.4.
- SL and CB agreed that the Tenancy Sustainment Fund was a great idea at section 5. They also commented that the recent funding we received where we have been able to assist tenants has been great and really appreciated by tenants.