

Drumchapel Housing Co-operative Ltd

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Homes and rents

At 31 March 2026 this landlord owned **479 homes**.

The total rent due to this landlord for the year was **£2,508,289**.

The landlord increased its weekly rent on average by **3.6%** from the previous year.

Average weekly rents

Size of home	Number of homes owned	This landlord	Scottish average	Difference from Scottish average
1 apartment	-	-	£91.60	N/A
2 apartment	93	£96.99	£98.60	-1.6%
3 apartment	263	£97.54	£101.42	-3.8%
4 apartment	87	£114.70	£110.33	4.0%
5 apartment	36	£125.41	£121.71	3.0%

Tenant satisfaction

Of the tenants who responded to this landlord's most recent satisfaction survey:

Overall service

93.9% said they were satisfied with the overall service it provided, compared to the Scottish average of **87.6%**.

Keeping tenants informed

99.5% felt that this landlord was good at keeping them informed about its services and outcomes compared to the Scottish average of **91.4%**.

Opportunities to participate

99.5% of tenants were satisfied with the opportunities to participate in this landlord's decision making, compared to the Scottish average of **88.1%**.

Quality and maintenance of homes

Scottish Housing Quality Standard

99.4% of this landlord's homes met the Scottish Housing Quality Standard compared to the Scottish average of **89.5%**.

Emergency repairs

The average time this landlord took to complete emergency repairs was **3.3 hours**, compared to the Scottish average of **3.5 hours**.

Non-emergency repairs

The average time this landlord took to complete non-emergency repairs was **2.8 days**, compared to the Scottish average of **8.8 days**.

Reactive repairs 'right first time'

This landlord completed **98.2%** of reactive repairs 'right first time' compared to the Scottish average of **95.3%**.

Repair or maintenance satisfaction

94.3% of tenants who had repairs or maintenance carried out were satisfied with the service they received, compared to the Scottish average of **88.1%**.

Neighbourhoods

Percentage of anti-social behaviour cases resolved

100.0% of anti-social behaviour cases relating to this landlord were resolved, compared to the national average of **93.1%**.

Value for money

Total rent collected

The amount of money this landlord collected for current and past rent was equal to **100.4%** of the total rent it was due in the year, compared to the Scottish average of **99.7%**.

Rent not collected: empty homes

It did not collect **0.3%** of rent due because homes were empty, compared to the Scottish average of **1.1%**.

Re-let homes

It took an average of **12.8 days** to re-let homes, compared to the Scottish average of **51.7 days**.