



Newsletter

DOG FOULING – IT STINKS! DON'T PUT UP WITH IT! SEE PAGE 4

Paying Your Rent...

During the festive season it is important to continue paying your rent as normal.

If you are having difficulty paying your rent, please contact us as soon as possible. It is important to make sure if you fall behind with your rent that you make an arrangement to get back in line as soon as possible. Don't risk putting it off and avoiding the issue, we are here to help if you fall into difficulty.

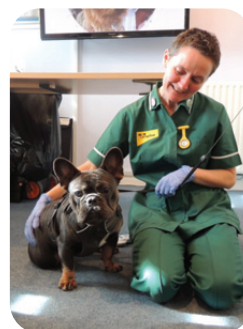
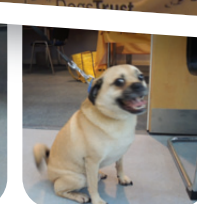
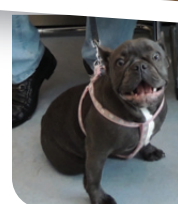
We also have a Welfare Benefits Adviser from the Citizens Advice Bureau who is based at the office every Thursday. **Universal Credit rolls out in just over 1 month in Drumchapel** on 5th December 2018, time is fast approaching and due to the nature of the process some tenants may find themselves impacted upon. Do not hesitate to contact your Housing Officer who can offer help and advice, set up a payment plan and assist with claiming benefits you may be entitled to.

Don't risk losing your home.



Dogs Trust

On 3 October 2018, we hosted the Dogs Trust Community Event, inviting tenants to bring in dogs for microchipping, health checks, and information/advice. A terrific service was provided by Gillian and Ellie from Dogs Trust, with several dog owners in the Drumchapel area taking advantage of the entirely FREE drop-in.



Macmillan Coffee Morning

On 25 September 2018, tenants were invited to our Macmillan Coffee Morning where home baking by Caroline our Housing Officer was on offer. Thanks to all tenants and contractors who donated towards such a good cause and we are delighted to say that £226 was raised for Macmillan.



EVH 40th Anniversary BBQ

Unfortunately, due to the adverse weather and Storm Ali hitting Scotland hard, the planned EVH 40th Anniversary BBQ on 19th September 2018 was forced to be cancelled. EVH kindly offered the food to a local organisation and it was delivered on behalf of EVH, to the Thomas Fortune Work Centre in Drumchapel.

Remember Remember the 5th of November...

DO'S & DON'TS

We're all working together to make sure Drumchapel is ready and we need your help.

DO'S

- Stay safe and have fun at an organised event.
- Report any issue of antisocial behaviour to Police Scotland on 101, or 999 in an emergency.
- Report any flytipping to the Environmental Task Force on: 0300 343 7027.

DON'TS

- Leave any bulk items (especially wood) outside of your property.
- Leave your wheelie bin outside your property after it has been serviced – take it off the street.



Drumchapel & West WINTERFEST

Drumchapel Park 5 November 2018 4.30pm - 9.00pm

*Thank you to all our funders including:

*GCSS, Drumcog, GHA, Police Scotland, Wards 13 and 14 Area Partnerships, Drumchapel Life, Scottish Fire & Rescue Service and the One-O-One Off Sales.

No Fireworks, sparklers, alcohol or pets allowed into Drumchapel Park during this event. Please wear suitable footwear.

www.glasgow.gov.uk

heart
turn up the feel good!



LIVE MUSIC STAGE

5.30pm - 5.45pm

Jemma Stevenson

5.50pm - 6.20pm

The Collective

6.25pm - 6.55pm

Nicholas McDonald

6.55pm - 7.00pm

Fireworks Countdown

**with Heart Breakfast's
Robin and Adele**

7.00pm - 7.20pm

Fireworks!

7.25pm - 8.00pm

Simply Rod

Annual Pensioners' Christmas Lunch...

The annual Pensioners Christmas Lunch will take place in John Oliver's function suite, 20 Drumchapel Road on Thursday 6th December 2018 with a three-course lunch being served at 1pm and finishing at 3pm.

This is entirely free for our elderly tenants and anyone interested in attending is asked to contact Stephen on 0141 944 4902 before Wed 14th November.

Transport will be provided to persons on request.



Yakety Yak - you talk back

We want to hear our tenants' thoughts and suggestions about the service we provide, and what you feel we are already doing well.

Each month we will bring you something relating to the Co-operative and award a prize drawn from all the responses that we receive. **Yakety Yak - you talk back!**

This month we want to hear about... DOG FOULING

What can be done to stop dog fouling? If you report it, then we can act upon it - why don't people report it more often? Is there anything you feel that we could be doing more?

Comments...



Firework Safety Advice

Having fireworks at home can be great fun, as long as they are used safely. Figures show more children rather than adults get hurt by fireworks. Over the past few years over 350 pre-school children, some only a year old, were treated in hospital for fireworks injuries.

Be safe not sorry

Fireworks are safe if you use them properly. If you're putting on a home display, you should follow some simple steps to make sure that everyone has a good time without getting hurt.

Keep kids safe

We want children to enjoy fireworks but they need to know that they can be dangerous if they are not used properly. Each year, over half of all firework injuries are suffered by children. The Child Accident Prevention Trust have more guidance on keeping kids safe.

Sparkler safely

Did you know that sparklers get five times hotter than cooking oil? Sparklers are not toys and should never be given to a child under five.

Where to buy

Don't cut corners just to save a few pounds. Always buy fireworks from a reputable shop to make sure that they conform to British Standards. This means that they should have BS 7114 written on the box. Sometimes shops open up for a short time before Bonfire Night but these may not be the best places to buy fireworks from. Staff in these shops might not be very knowledgeable about using fireworks safely and their fireworks might not meet British Standards. Whatever you do, don't buy fireworks from anywhere you're not sure about, such as the back of a van or from a temporary, unlicensed market stall.

What to buy

There are different categories of fireworks. Members of the public can buy and set off most of the fireworks that come under Categories 1 to 3. These are fireworks that include those that you can use indoors, in your garden or at a display. Always read the packet carefully and make sure that the fireworks you buy are suitable for the place where you are going to set them off.

Professional fireworks

Some fireworks can only be bought and used by firework professionals. These include: air bombs; aerial shells, aerial maroons, shells-in-mortar and maroons-in-mortar; all bangers; mini rockets; fireworks with erratic flight; some Category 2 and 3 fireworks which exceed certain size limits; and all Category 4 fireworks.

Setting them off

Only one person should be in charge of fireworks. If that's you, then make sure you take all the necessary precautions. Read the instructions in daylight and don't drink any alcohol until they've all been discharged. Make your preparations in advance, and in daylight.

On the night, you will need:

- A torch
- A bucket or two of water
- Eye protection and gloves
- A bucket of soft earth to put fireworks in
- Suitable supports and launchers if you're setting off catherine wheels or rockets.